

Children's Health Insurance Program

Core CAHPS Questions

Composite and Questions

How Well Doctors Communicate

This chart summarizes the responses to survey questions 29, 30, 31, 32, 34, and 35 contained in the composite, "How Well Doctors Communicate." Individual question-level responses are also below.

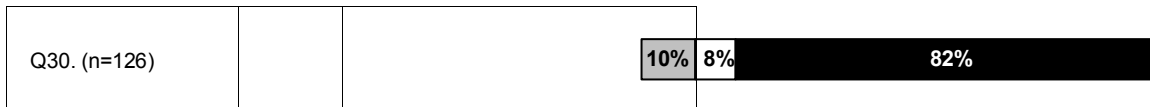
Composite



Q29. "In the last 6 months, how often did your child's doctors or other health providers listen carefully to you?"



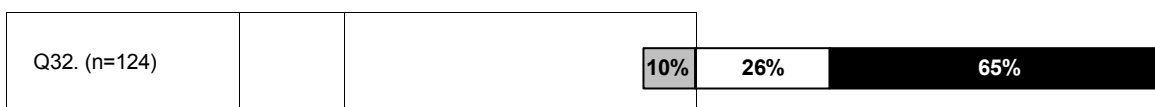
Q30. "In the last 6 months, how often did you have a hard time speaking with or understanding your child's doctors or other health providers because they spoke different languages?"



Q31. "In the last 6 months, how often did your child's doctors or other health providers explain things in a way you could understand?"



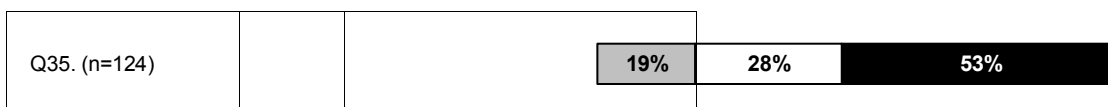
Q32. "In the last 6 months, how often did your child's doctors or other health providers show respect for what you had to say?"



Q34. "In the last 6 months, how often did doctors or other health providers explain things in a way your child could understand?"



Q35. "In the last 6 months, how often did doctors or other health providers spend enough time with your child?"



Never/Sometimes Usually Always
Q30: Always/Usually Q30: Sometimes Q30: Never

NOTE: Results presented in this report are based on the 2001 "Survey About Your Child's Health Care" CAHPS survey sponsored by the Washington State Medical Assistance Administration. To guard against inappropriate interpretation, scores are not displayed when there are fewer than 85 responses for a single survey item. The bar graphs show unadjusted proportions for each response category. Stars are not presented because there is no comparison group. Due to rounding, some bars may not add up to 100%. Request "Detailed Methodology" for additional information.